



**Concha Audiology**

*Hear what you've been missing.*

**Newsletter**  
*Spring 2019*

## Meet our Concha Audiology Staff!

*"The BEST hearing aids EVER." (Talking about her new Marvel hearing aids)*

*-Debbie L.*



*"I couldn't get along without my hearing aids."*

*-Steven B.*



Write us a testimonial and you could be featured in our next newsletter!



**We are a 5 Star Center—  
an exclusive group that  
exemplifies excellence!**

### Mount Pleasant Clinic

Allison Grand joined Concha Audiology in July 2018. Allison grew up in Macomb, IL and



recently moved to Iowa. She received her Master's Degree from Western Illinois University and has been practicing Speech Pathology for 13 years.

### Fort Madison Clinic

Stefanie Williams joined Concha Audiology in December 2018. Stefanie is a long time resident of Fort Madison. She received her Bachelor of



Science degree from Western Illinois University in Communication Sciences and Disorders, then studied audiology at University of Iowa.

### North Liberty Clinic

Kendra Pennock joined Concha Audiology in August 2018. Kendra grew up in the Quad



Cities area. She is a graduate of The University of Iowa, with a Bachelor of Science degree in Speech Pathology & Audiology.

### Keokuk Clinic

Brandy Helt joined Concha Audiology in February 2019.

Brandy grew up in Fort Madison. She received her Bachelor of Science degree from Iowa State



University in Elementary Education with an endorsement in Mathematics.

## New Technology

We understand that those who suffer from hearing loss need one defining function from a hearing device: clear, rich sound. Hearing well in various situations is important, such as restaurants, family time, and driving in your car. You need hearing aids that can keep up with your lifestyle. Introducing Phonak Audéo Marvel, a first-class hearing device that gives you crisp hearing and so much more. These multifunctional hearing aids deliver excellent sound quality, are easy to use and are packed with convenient hands-free features making hearing — and your life — easier. What makes Audéo Marvel hearing aids so marvelous?

- Exceptional sound quality from the first fit
- Better listening in noise
- Reduced listening effort
- Top-rated streamed sound quality from your multimedia devices

It's not just a great hearing aid.  
It's a multifunctional marvel.




## Concha Hearing Care

Concha Hearing Care is included with the purchase of a new set of hearing aids. Concha Hearing Care can be for various time periods such as 60 days, 1 year, 3 years, or 5 years depending on the hearing aids you purchase. Concha Hearing Care includes:

- Batteries
- Cleanings
- Check ups
- In office adjustments

If you are not sure what is included for you, call or stop by to ask and we can help you.

 **It is important to bring your hearing aids in to be professionally cleaned. Come in and see us every 3 to 4 months for regular cleanings and check-ups.**



### Accessories

#### TV Connector



The TV Connector helps you connect your Marvel or Audéo B Direct aids to your TV or other entertainment/communication devices.

Features:

- Audio streaming from any TV or stereo system
- Streams directly to the hearing aids within a range of 50 feet
- Automatically detects aids within 3 feet, no need for a complicated pairing process
- Multiple listeners, connects to unlimited number of aids with one device. Audio signal is streamed to all devices simultaneously.

TV Connector is compatible with Audéo Marvel and Audéo B-Direct only.

#### Roger Select—Coming Fall 2019 for Audéo Marvel users!

Roger Select™ is a versatile microphone ideal for stationary situations where background noise is present. When placed on a table, it discreetly and automatically selects the person who is talking and seamlessly switches from one talker to another. When multiple conversations take place, the listener can manually select whom to listen to. It can also transmit the sound of multimedia devices (e.g., TV) and has wideband Bluetooth for phone calls.



### Hearing Aid Protection

Ear gear is popular with both children and adults and is great for use during sports, outdoor activities or in the work place.



Features:

- Protects hearing instrument from dirt, moisture, and loss
- Water resistant double wall, spandex nylon sleeve
- Acoustically transparent, fully washable and reusable



Concha Audiology and Rehabilitation  
[www.facebook.com/conchaud](http://www.facebook.com/conchaud)



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### Why choose Concha Audiology?

- We perform Real Ear Measures on 100% of our patients.
- We use the latest equipment and technology.
- We provide the best service and knowledge on hearing related subjects.
- We care about you, our patients!!!
- We have the highest patient satisfaction for 22 years!!!

### Ear Cleaning

**Do NOT use Q-tips, bobby pins or stick anything in your ears smaller than your elbow. Have your ears regularly inspected by a professional. Use medically approved techniques to clean your ears or have your professional do it for you.**



### Tell your friends about us!!

Thank you for those who have referred your friends and family. We strive to provide the best possible care to your loved ones and our current patients. As a thank you to those who spread the word about us, we want to acknowledge you. With every referral you send our way, you will receive a \$50.00 credit with our company. This credit is redeemable towards the purchase of any of our services or products we offer. You may also give the credit to family or friends to use toward their purchases. Make sure you have the people you send our way mention your name so you can receive credit!

### Concha Audiology has four full time convenient locations!

#### North Liberty

1295 Jordan St, Suite 4  
North Liberty, IA 52317  
319-626-2392

#### Mount Pleasant

207 S. Harrison, Suite 104  
Mount Pleasant, IA 52641  
319-385-9030

#### Fort Madison

618 18th St  
Fort Madison, IA 52627  
319-372-2999

#### Keokuk

420 N 17th St  
Keokuk, IA 52632  
1-800-569-8919

All clinics are open

**Monday through Friday**

**9am-5pm.**